

Privacy Policy

This is the privacy policy of CoCredo Limited a company registered in England under number 05319965 at Missenden Abbey, London Road, Great Missenden, Bucks, HP16 0BD.

CoCredo Limited takes the privacy of its users seriously. Generally, you can browse through our Website without giving us any information about yourself. This policy describes how we collect and use the personal information in order that we may provide you with information or services or a better experience in the use of our Website.

1. Collection of Information

CoCredo Limited collects personal information from you when you submit a request for information or when you submit your details for any other reason (such as your name, email address or any other details you provide to us that identifies you as an individual). Personal information will only be collected with your consent.

When you browse our Website, we may also log your IP address (information that identifies your computer on the Internet). This lets us know which parts of our Website you view and how long you spend with us. We do not link your IP address to any other personal information that you send to us.

2. Cookies

As with many websites, we may use a technology called a "cookie" to collect information about how you use our Website. A cookie is a small data file that may be sent to your computer when you visit our Website, and it can contain information such as a user ID. A cookie will only contain personal information that has been supplied by you. A cookie cannot access other data from your computer.

The purpose of cookies is to make your Internet sessions easier and quicker. They enable us to identify your computer, track your use of our Website and identify your particular areas of interest so as to enhance your experience when you visit to our Website.

Your computer browser can be configured to reject cookies but this may prevent your use of some features of our Website.

3. How we use collected information

We (and other companies within our group) may use your information for several general purposes including: fulfilling any of your requests for information or services, processing any transactions authorised by you, personalising your experience on our Website, keeping you up to date with our news, our products and our services, and providing other information to you which we think you may find of interest. Your personal information shall not be used for any other purposes.

4. Who processes personal information

Personal information may be processed both by us and by other companies within our group in accordance with this privacy policy. We take all reasonable care to prevent any unauthorised access to your personal data. Personal information will not be sold or transferred to unaffiliated third parties without your prior consent.

Where any personal information is processed by us, we will comply with relevant Data Protection legislation at all times. We are registered to process data under the Data Protection Act. Our registration number is Z6172371.

5. Security measures

We take all reasonable care to ensure that personal information is guarded against unauthorised access, improper use and disclosure, unauthorised destruction or accidental loss. However, due to the nature of the Internet, we cannot guarantee the protection of your personal data as the it is theoretically accessible by any user of the World Wide Web. You should be aware that when you disclose personal information on our Website it could potentially be collected by another Internet user and may result in unsolicited messages etc.

6. Access to your information and updating your information

Upon request, we may provide you with a copy of the personal information which we hold about you (in return for a small fee). Please address requests to helpdesk@cocredo.com, stating your name and email address for identification purposes. Also upon request, we will use reasonable efforts to update or correct personal information previously submitted by you. You may also request that we cease processing the personal information we have about you and that we delete your personal information from our database or records. However, it may be impossible to delete your information without some residual information because of backups and records of deletions. Also certain transactional information has to be retained for legal reasons.

Please address your requests to change or delete your personal information to helpdesk@cocredo.com stating your name and email address for identification purposes.

8. Changes to our privacy policy

We may update our privacy policy from time to time, and the changed policy will be posted on our Website. Please check the policy from time to time, as we assume that your continued use of our Website indicates your acceptance of the current published policy. We welcome comments on how to improve our privacy policy. Please address such comments to helpdesk@cocredo.com.